

Talkdesk is excited to announce a Q1 promotion for channel partners! Effective February 1, 2024, partners can earn 3x commissions on qualified opportunities through April 30, 2024!

- Eligible opportunities will qualify for a one-time payout based on the average MRR of Talkdesk core + Talkdesk add-on licenses and Talkdesk bundles.
- Cloud Distributor partners must register an approved opportunity through the Talkdesk partner portal.
- A 36-month term contract is required and the SPIFF applies to new logos and initial contract commitments.
- Demo must be scheduled within 30 days of accepted deal registration.
- Deals must be closed by April 30 to be eligible for the following:
 10+ Talkdesk core licenses or named/contracted bundles = 3x SPIFF (MAX \$100K)

Terms & Conditions

- Minimum 36 month term.
- New logo opportunities only.
- Opportunity must be registered, approved, and accepted through the Talkdesk partner portal to qualify.
- Eligible only on the initial contract commitment signed by the customer (no expansions, cross-sells, add-on contracts, or renewals).
- Paid as a multiplier of the average MRR for the Talkdesk services.
- Qualifying Products include Talkdesk core licenses, Talkdesk add-ons, and Talkdesk bundles. Excludes xConnect, AppConnect products, and Usage (telco charges & product usage).
- Minimum Talkdesk core license seat count of 10.

- Standard rules of engagement and payment of commissions under current partner agreement apply.
- SPIFF is paid upfront after customer signs contract.
- Talkdesk reserves the right to reduce or negotiate the value of the spiff to be paid based on special pricing provided to the customer.
- SPIFF may not apply or may be capped for any transactions completed through AWS Marketplace. Partner should engage their Talkdesk Partner Manager/Director for any questions around spiffs for MP transactions.
- SPIFF is only applicable on partner sourced & registered/accepted opps, it is not applicable on any opportunity the partner is added to including PowerPlay opportunities.