

| Plan Phone Per User | Mobile Office | Office Essentials | Office Plus | Office Pro |
|--|---------------|-------------------|------------------------|-----------------------|
| | N/A | Entry Level Phone | Management Level Phone | Executive Level Phone |
| | \$13.99/mo | \$18.99/mo | \$22.99/mo | \$24.99/mo |
| Desktop and Mobile Access | ✓ | ✓ | ✓ | ✓ |
| Phone Rental | X | ✓ | ✓ | ✓ |
| Unlimited domestic calling | ✓ | ✓ | ✓ | ✓ |
| DID and E911 | ✓ | ✓ | ✓ | ✓ |
| Standard voice and productivity features | ✓ | ✓ | ✓ | ✓ |
| Auto Attendant (per auto attendant) | X | ✓ | ✓ | ✓ |
| Hunt Group (per hunt group) | X | X | X | ✓ |
| Call Recording | X | X | ✓ | ✓ |
| Chat/SMS | ✓ | ✓ | ✓ | ✓ |
| CNAM | ✓ | ✓ | ✓ | ✓ |
| Collaboration tools | ✓ | ✓ | ✓ | ✓ |
| Contact Center Agent | X | X | ✓ | ✓ |
| Contact Center Supervisor | X | X | X | ✓ |
| QoS Monitoring | X | X | ✓ | ✓ |
| Video Conference | ✓ | ✓ | ✓ | ✓ |
| Voicemail | ✓ | ✓ | ✓ | ✓ |
| Set up fee (one-time) | \$5 | \$10 | \$10 | \$10 |

Commission

- Agent will earn a residual commission of 20% on all eligible billed services.
- Billed services include any monthly recurring charges for usage, features and overage charges.
- Commissions are not paid on one-time charges such as equipment purchases, setup or installation.

Service Details

- A 5 user/line minimum is required per account
- For Office Essentials and Office Plus plans, customer can choose from a variety of phones (see Phone List).








Add-On Features (unless included in plan)

| Feature | MRC | NRC |
|--|----------------------|--------|
| Contact Center Supervisor | ICB | ICB |
| Contact Center Agent | ICB | ICB |
| TEAMS Integration | \$4.00 | \$0.00 |
| International Calling (rates will apply) | \$3.00 | \$0.00 |
| Auto Attendant (per auto attendant) | \$2.50 | \$5.00 |
| Hunt Group (per hunt group) | \$2.50 | \$5.00 |
| Call Recording | \$3.00 | \$5.00 |
| Additional DID | \$1.00 | \$5.00 |
| Toll Free MRC | \$1.99 + \$0.025/min | \$0.00 |

SPIFF payout per account/customer is as follows:

- On 3-year term services, agent will earn the following SPIFF
 - 5-19 seats will pay 3X the MRC
 - 20-49 seats will pay 6X the MRC
 - 50-99 seats will pay 7X the MRC
 - 100-499 seats will pay 8X the MRC
 - 500+ seats will pay 10X the MRC
- On 2-year term services, agent will earn a 1X MRC SPIFF per seat.
- General Bonus and SPIFF Terms apply. [View Terms](#)
- Seats must be sold at standard rates. For special pricing, commissions and SPIFFs are ICB.
- SPIFFs may vary from quarter to quarter. For the most up-to-date SPIFF information visit, touchtone.net/promotions/terms.html.

For questions contact your Agent Sales Manager, or call 800.900.3668.

| Specs | Office Essentials | Office Plus | Office Pro | Optional Equipment | | | |
|---------------------------------------|---|---|--|---|---|---|---|
| |  |  |  |  |  |  |  |
| Brand | Yealink | Yealink | Yealink | Yealink | Yealink | Yealink | Yealink |
| Model | T34W | T44W | T54W | CP925 | YEA-EXP50 | T57W | W73P |
| MSRP | N/A | N/A | N/A | \$500.00 | \$146.00 | \$335.00 | \$140.00 |
| SIP Accounts | 4 | 12 | 16 | 1 | NA | 16 | 10 |
| Local Phonebook | Up to 1000 entries | Up to 1000 entries | Up to 1000 entries | Up to 1000 entries | 60 | Up to 1000 entries | NA |
| Screen Size | 2.4" (320x240) | 2.8" (320x240) | 4.3" (480x272) | 4.0" (480x800) | 4.3" (272x480) | 7 (800x480) | 1.8" (128x160) |
| Network Ports | Dual Port Gigabit | Dual Port Gigabit | Dual Port Gigabit | 10/100 | NA | Dual Port Gigabit | 1 x RJ45 10/100M Ethernet port |
| USB | Yes | Yes | Yes | Yes | 2 | Yes | Charging |
| WiFi | Yes | Yes | Yes | Yes | NA | Yes | No |
| PoE | Yes | Yes | Yes | Optional Adapter | NA | Yes | Yes |
| Bluetooth | Yes | Yes | Yes | Yes | NA | Yes | NA |
| Expansion Module Compatibility | No | No | Yes | No | Supports up to 3 modules daisy-chain | Yes | NA |
| Additional | Ethernet cable not included. Must request power supply. | Ethernet cable not included. Must request power supply. | Ethernet cable not included. Must request power supply. | Ethernet cable not included. Must request power supply. | Ethernet cable not included. Must request power supply. | Ethernet cable not included. Must request power supply. | Range: Indoor 50m, Outdoor 300m |