Get paid on third-party products.

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| Elise Morgan 720-123-4567 | | Accounts Opportunities Cases Wave for Sales Rep Wave for Sales Mgr Wa | |
| Subject Inbound from 1472 | 2583690 | NE INDRE DAVIL CONTOURDE C. (650) 123-4567 sarah-b@acme.com Bob Kumarco | Activity Chatter |
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| | | 00001019 Contact name: Noah Yelverton | Outbound to +1650: You logged a call Email |

RingCentral Reach partners who sell associated third-party RingCX products alongside a RingCX 3-year+ deal can earn:

Full Residuals

on third-party MRR.

Deal must be registered by December 31, 2025 and closed by December 31, 2026. Dependent on partner contract.

TERMS AND CONDITIONS APPLY*. FOR MORE INFORMATION, CONTACT YOUR RINGCENTRAL PARTNER MANAGER.



Third-Party RingCX Products Incentive

*Terms and conditions apply: Offer valid July 1, 2025 – December 31, 2025 (the "Incentive Period"). In order to participate in this Third-Party RingCX Products Incentive ("Incentive Program"), you must be an active Channel Partner on file with RingCentral (as determined by RingCentral in its sole discretion) with a direct partner agreement with RingCentral or as a sub-Partner to a master agent or master broker (collectively, "Master Broker") who has a partner agreement with RingCentral.

To the extent permitted by applicable law and subject to these terms and conditions, RingCentral will pay you (or your applicable Master Broker) residual Commissions or Service Fees at the RingCX residual rate under the applicable Partner Agreement, for third-party products and services that complement RingCX, where such third-party product are made available by RingCentral, ("**Third-Party Products**") that are sold under an Incentivized Sale registered during the Incentive Period,.

An "**Incentivized Sale**" is a) a Qualified Sale for a three-year or longer initial contract term of Third-Party Products to a new Customer, b) registered during the Incentive Period, and c) closed before December 31, 2026. Incentivized Sales must be registered under a RingCentralbrand Partner ID, and the Customer account resulting from an Incentivized Sale ("**Qualified Account**") must be activated by December 31, 2026. MRR for an Incentivized Sale is determined at the end of the month in which the applicable Customer account is activated and will include MRR for Third-Party Products.

If (A) an Incentivized Sale is canceled, in whole or in part, before RingCentral actually receives payment in full of at least twelve months' subscription fees ("**Minimum Subscription Fees**") for the cancelled units of Service sold as part of such Incentivized Sale or in a manner requiring RingCentral to provide a refund of any portion of the Minimum Subscription Fees already paid to RingCentral, or (B) RingCentral otherwise does not receive the Minimum Subscription Fees, then in each case, RingCentral shall be entitled to a refund equal to the full value of the one-time bonus paid in excess of the cumulative MRR received by RingCentral and not refunded to the Customer. With respect to the residual Commissions or Service Fees for Third-Party Products under this Incentive Program, if any Customer requests a refund or money-back guarantee or cancels or does not pay for a Third-Party Product and RingCentral has already paid the residual for such refunded, canceled, or unpaid Third-Party Product, then RingCentral shall be entitled to a refund of the portion of the paid residual corresponding to the amount of the MRR refunded to the Customer or otherwise not received by RingCentral. If RingCentral is entitled to a refund of any portion of the bonus paid to you (or your applicable Master Broker) under this Incentive Program, to the extent permitted by applicable law, RingCentral may set off such refund amounts against any amounts owed by RingCentral to you (or your applicable Master Broker).

Demo sales, resales, renewals and discounted sales for Partner's internal use do not qualify for this Incentive Program. RingCentral shall pay residual Commissions or Service Fees under this Incentive Program in accordance with the terms and conditions governing payment of residual Commissions or Service Fees under the applicable Partner Agreement. If you registered an Incentivized Sale under a Master Broker, such Master Broker is solely and exclusively responsible for determining in its sole discretion if, what, and when to pay you for such Incentivized Sale under this Incentive Program. RingCentral reserves the right in its sole discretion to modify or end this Incentive Program at any time. Capitalized terms used but not otherwise defined herein shall have the meanings as set forth in your (or your Master Broker's) partner agreement (the "**Partner Agreement**") with RingCentral. Except as expressly provided herein, the Partner Agreement and <u>RingCentral Channel Partner Terms</u> govern this Incentive Program.

Commission Amounts:

Commission amounts are awarded to you or your Master Broker and not to any individual(s). You and Master Broker shall not distribute any commission amounts awarded under this Incentive Program to any person or organization outside its organization, except that Master Broker is permitted to distribute such commission amounts to the applicable Partners.

Limitations: This Incentive Program is not available for any sales opportunity where Partner has been retained to provide consulting, systems integration, or neutral/objective advice to a governmental entity or a prime or subcontractor under a governmental contract. Partner shall make all required disclosures to any government (including federal, provincial, state or local government) customers, education end users, and customers purchasing products or services that will be reimbursed under a federal or state program or grant in each case describing all

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potential incentive payments for each transaction for which Partner is claiming an incentive. Partner also certifies that (a) it has not accepted any payments under the Incentive Program to the extent that they relate to the Partner's performance of a government prime contract requiring Partner to provide neutral or unbiased advice to the government with respect to the types of technology products and solutions provided by RingCentral, and (b) that its acceptance of payments under the Incentive Program shall not violate any government rules or regulations, including those relating to conflicts of interest or kickbacks. Partner agrees to indemnify and hold harmless RingCentral for any loss, cost, fine, or other damages resulting from Partner's failure to observe this certification. Partner further acknowledges and agrees that RingCentral may terminate the Incentive Program or Partner's participation in it at any time in RingCentral's sole discretion and that RingCentral may elect to withhold or delay any payment to which Partner may be otherwise entitled hereunder (i) if RingCentral develops a reasonable suspicion that any part of this certification was or has become inaccurate, (ii) if RingCentral or Partner becomes the target of any government action or investigation in any way relating to the Incentive Program, or (iii) RingCentral decides in its sole discretion to discontinue the Incentive Program due to a change in the regulatory environment.

Taxes: ALL FEDERAL, STATE, PROVINCIAL AND LOCAL TAXES, WHETHER LEVIED IN THE UNITED STATES OR ELSEWHERE ASSOCIATED WITH THE RECEIPT OR USE OF ANY PRIZE ARE SOLELY THE RESPONSIBILITY OF THE PRIZE RECIPIENT. In order to claim a prize, Partner may be required to complete (i) an affidavit or declaration of eligibility, liability, and publicity release and (ii) tax form in the United States, as applicable. Partner must sign and return such forms to RingCentral within seven (7) days of being notified by RingCentral of such requirement, or the Partner's prize or bonus may be voided in RingCentral's sole discretion. The prize or bonus value may be treated as ordinary income to the recipient for income tax purposes. Incidental expenses and all other costs and expenses which are not specifically listed as part of a prize or bonus in these terms and which may be associated with the award or the acceptance, receipt, and use of all or any portion of the awarded prize or bonus are solely the responsibility of the respective recipient.

Disclaimer and Limit of Liability: TO THE FULLEST EXTENT PERMITTED BY LAW, RINGCENTRAL MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, REGARDING ANY PRIZE, BONUS, OR YOUR PARTICIPATION IN THE INCENTIVE PROGRAM. BY ENTERING THE INCENTIVE PROGRAM OR RECEIVING ANY PRIZE OR BONUS, EACH PARTNER AND/ OR WINNER AGREES TO RELEASE AND HOLD HARMLESS RINGCENTRAL AND ITS AFFILIATES (COLLECTIVELY, THE "**RELEASED PARTIES**") FROM ANY AND AGAINST ANY CLAIM OR CAUSE OF ACTION, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, DEATH, OR DAMAGE TO OR LOSS OF PROPERTY, ARISING OUT OF PARTICIPATION IN THE INCENTIVE PROGRAM OR RECEIPT OR USE OR MISUSE OF ANY PRIZE. THE RELEASED PARTIES ARE NOT RESPONSIBLE FOR: (1) ANY INCORRECT OR INACCURATE INFORMATION, WHETHER CAUSED BY PARTNERS, PRINTING ERRORS, OR BY ANY OF THE EQUIPMENT OR PROGRAMMING ASSOCIATED WITH OR UTILIZED IN THE INCENTIVE PROGRAM; (2) TECHNICAL FAILURES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO MALFUNCTIONS, INTERRUPTIONS, OR DISCONNECTIONS IN PHONE LINES OR NETWORK HARDWARE OR SOFTWARE; (3) UNAUTHORIZED HUMAN INTERVENTION IN ANY PART OF THE INCENTIVE PROGRAM; (4) TECHNICAL OR HUMAN ERROR WHICH MAY OCCUR IN THE ADMINISTRATION OF THE INCENTIVE PROGRAM; OR (5) ANY INJURY OR DAMAGE TO PERSONS OR PROPERTY WHICH MAY BE CAUSED, DIRECTLY OR INDIRECTLY, IN WHOLE OR IN PART, FROM PARTNER'S PARTICIPATION IN THE INCENTIVE PROGRAM OR RECEIPT OR USE OR MISUSE OF ANY PRIZE OR BONUS.

IN NO EVENT SHALL RINGCENTRAL BE LIABLE TO ANY PARTNER OR ANY THIRD PARTY FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES WHETHER ARISING UNDER CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY), OR ANY OTHER THEORY OF LIABILITY. RINGCENTRAL'S TOTAL LIABILITY FOR ANY AND ALL DAMAGES, REGARDLESS OF THE FORM OF THE ACTION, SHALL BE LIMITED AND CAPPED IN THEIR ENTIRETY TO THE CASH VALUE OF THE FIRST PRIZE. THE LIMITATION OF LIABILITY REFLECTS THE ALLOCATION OF RISK BETWEEN THE PARTIES.

