





# MegaPath RED is designed for businesses that simply cannot afford downtime.

- ✓ SD-WAN Enterprise
- ✓ MegaPath T1 or Ethernet Circuit
- ✓ Proactive Monitoring
- ↓ 100% Uptime SLA
- √ 10% Off MegaPath VoIP Services
- ✓ Priority 800 Number and PIN for Technical Support
- ✓ Priority Ticket Handling

## MegaPath RED Membership Benefits:

#### Custom Solutions & Special Pricing

We provide custom solution design and documentation to meet your unique technology needs. And RED customers receive special pricing on select MegaPath services.

#### Onboarding With Dedicated Pros

A dedicated project manager oversees your complete installation and set-up. A dedicated, named account manager makes sure you always have the best service and offers from MegaPath.

### Live & Online Training

We provide live and online training so your employees and IT staff can make the most of their MegaPath services and online tools.



MegaPath RED comes with 100% uptime SLA, backed by service credits. If an SLA is not met, MegaPath will issue a bill credit of 50% of the monthly recurring cost for the qualifying location or a \$1,000 bill credit, whichever is greater, not to exceed total monthly recurring charges for service.

#### Elite Support

You receive a toll-free 800 number and PIN for high priority tech support. Our team of 100% U.S.-based technical experts handles all MegaPath RED issues and calls.

#### Terms and Conditions:

Pricing and promotions subject to location, availability and contract terms. Requires 2 or 3-year contract term. All provided equipment remains the property of MegaPath. All listed charges are exclusive of taxes, fees and other assessments. MegaPath reserves the right to modify or cancel this program at any time. Early Termination Fees and additional Hardware Fees may apply. Additional restrictions and other conditions apply. For the purpose of this limited promotional offer, the 30-day Satisfaction Guarantee will apply only to Ethernet and T1 speeds in MegaPath's Core Service Area. Promotion expires September 30, 2018. All services are subject to MegaPath's Corporate Policies. For 100% Uptime Guarantee, read the Service Level Agreement terms on the MegaPath RED promotional webpage, www.megapath.com/RED.